



QCom Maintenance

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▪ Q Com becomes first independent European Authorised Service Provider for Zebra Technologies

Qcom has become the first independent company in Europe to be awarded Authorised Service Provider status by Zebra Technologies, the world's leading providers of bar code and speciality labelling printing solutions.

As a Zebra Authorised Service Provider (ZASP), QCom will provide specialist technical expertise to ensure that equipment is fully maintained and that any downtime through a fault is minimised.

QCom will log all fault calls at its Control Centre in Birmingham and despatch strategically located field engineers to the site.

David Day, Account Manager for Zebra Technologies in the UK said: "Through our business partner agreement, we have recommended QCom's maintenance service to customers buying our equipment for some time.

"This new relationship, however, takes this a stage further in that QCom will be contracted as our Authorised Service Provider to ensure that the service we provide to our customers is second to none."

The Zebra deal is the latest major announcement to be made by Birmingham-based QCom in its 25th anniversary year.

QCom managing director Neil Anderson said: "In 25 years we have grown from a small computer repair company into a leading nation-wide provider of technical maintenance services.

"Securing arrangements like this with global brands such as Zebra underlines our commitment to continue this growth in the future."

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CAPTION:

David Day, Zebra Technologies Account Manager, (left) and Neil Anderson, QCom managing director, celebrate the award of Zebra Authorised Service Provider Status to QCom.