



QCom Maintenance

Monaco House
Bristol Street
Birmingham
B5 7AS

www.qcom.co.uk

QCOM.P0001.AV

18th February 2003

■ Major service deal launches 25th anniversary celebrations for QCom

High-tech maintenance specialist QCom has launched its 25th anniversary year by securing an authorised service partnership with Imaje, one of the world's leading manufacturers of thermal printing and industrial marking systems.

Under the agreement, QCom will maintain thermal printers on behalf of Imaje, ensuring that installations are technically up to date and are maintained according to Imaje's technical specification.

QCom managing director Neil Anderson said: "Working with a company as globally significant as Imaje is a fantastic way to kick off our 25th year.

"We have come a long way in 25 years, growing from a small computer repair company into a leading nation-wide provider of technical maintenance services across a range of technology sectors.

"Our 25th year looks like being our most exciting yet, with a number of major developments already in the pipeline which should see us grow still further."

QCom's deal with Imaje gives Imaje customers access to a dedicated QCom service engineer, with customers choosing a comprehensive maintenance agreement receiving on-site repairs and the supply of replacement parts as required. An Imaje service agreement can cover all makes of thermal printers – including Markpoint, which is now a fully integrated element within Imaje's global operation.

Steve Ellison, Thermal Product Manager for Imaje, said: "It is important to our customers that our maintenance service is comprehensive and we are able to respond quickly to their needs.

"We have appointed QCom to be our authorised service partner because of both their technical expertise and their ability to respond to call outs within a designated time throughout much of the country."

Continued.../

/...2

QCOM.P0001.AV

QCom was founded in Birmingham in 1978, becoming a pure service company for computer and printing technology in 1984. The company diversified into Auto ID support and is now the UK's number one outsource provider for Auto ID systems.

To contact Qcom, call 0121 622 7165.

For further press information please contact: Marc Sanderson at Leader Communications, The Stone House, 123 High Street, Henley-in-Arden, Warwickshire, B95 5AU. Telephone: (01564) 796200 Fax: (01564) 795490 email: ms@leader.co.uk

▪ **Caption**

QCom's Chairman, David Anderson and Managing Director, Neil Anderson celebrate 25 years.