

qcom update

Providing maintenance and technical services for Auto ID equipment, thermal printers, scanners, IT systems, and generic technology products across Europe.

DO YOU HAVE A WORKSHOP?

As a customer of Qcom, the answer is always “YES”

*No matter how critical the application, printer failure does not have to be a crisis with Qcom's fast turnaround **WORKSHOP** repair services.*

Available on a wide range of desk-top and mobile equipment, not only as part of maintenance contract support but also as an emergency non-contract repair service, Qcom workshop repairs are fast, efficient and focused on getting the customer back up and running as quickly as possible, keeping unscheduled down-time costs to a minimum.

Available for:

- **Warranty Repairs**
- **Emergency Repairs**
- **Fixed Price Repairs**
- **Return to Base Maintenance Contracts**

Features Include:

- **Rapid Turnaround Repairs** by experienced and **manufacturer-accredited** engineers
- **Variety of Service Levels** including:
 - Time and Materials/Fixed Price
 - Guaranteed Turnaround/Advance Exchange
 - Fully Comprehensive
- **Wide Range of Spares Stock** held on site for swift replacement and repair

We can also look after your:

- **Projects/Upgrades** project management and roll-outs
- **Commissioning and Staging, Pre-Installation and Configuration** hardware and software

So, whatever the application, whatever the problem, Qcom can be relied upon for rapid and reliable emergency support, be it for an off-the-shelf option or a bespoke solution.

For details on any of the features mentioned above, speak to your Qcom account manager, or contact us on:
Tel: 01905 827650, Email: sales@qcom.co.uk, or visit www.qcom.co.uk

Dealing with the channel only - we complement, not compete