

# qcom update

Providing maintenance and technical services for Auto ID equipment, thermal printers, scanners, IT systems, and generic technology products across Europe.

## Qcom makes the difference...

(but don't just take our word for it)

Scores of organisations across the UK and Europe can confirm that working with Qcom makes a real difference to their business.

Auto ID equipment resellers, distributors, IT service integrators and equipment manufacturers all turn to Qcom as a first choice for a wide range of maintenance and technical support services – from field and workshop repair to installation, configuration, training, spare parts and more.

### Here's what just a few of them say;

*"Qcom has an established record of technical excellence and first-class customer service, so we are delighted to continue to recommend them to our customers."*

- Mike Pitt, Zebra Technologies Europe

*"Throughout our long association with Qcom they have proven that they have the technical expertise and a commitment to customer service which means we are delighted to have -*

Mark McMahon, Sato

*"By providing the very best in thermal printer support and technical services in the UK and the Republic of Ireland, Qcom helps us guarantee that resellers and hence end-users, have complete solutions which continue to deliver great value year after year."*

- Colin Booth, Scansource

*"Everything at Qcom is geared to delivering great after-sales support"*

- Alan Ashley, Torex Retail

### Call Qcom today for:

#### **Workshop Repairs – Warranty, Contract or Ad-Hoc**

Qcom's workshop provides rapid return-to-base repairs, carried out under contract, as part of an outsourced warranty package, or on an ad hoc basis via a fixed price matrix.

#### **Commissioning, Installation and Training**

With engineers situated throughout the UK, Qcom is ideally placed to carry out the commissioning, upgrade, installation and end user training for Auto ID systems and equipment wherever your customers are.

### Choosing Qcom means choosing:

**Reliability** - Dedicated customer services systems with full UK network.

**Technical Excellence** - Trained to the highest manufacturer standards.

**Focus** - Dedicated to channel Auto ID sales and solutions.

For more information on Qcom's full range of support services, email us at [sales@qcom.co.uk](mailto:sales@qcom.co.uk), visit [www.qcom.co.uk](http://www.qcom.co.uk) or call our team on 01905827650.