

qcom update

Providing maintenance and technical services for Auto ID equipment, thermal printers, scanners, IT systems, and generic technology products across Europe.

Beyond fix and repair ...

Complete Auto-ID technical services from Qcom

To complement our market-leading field and workshop repair services, Qcom offers a comprehensive range of technical services to help reseller clients and their end-user customers get the most from Auto-ID – **NOW AVAILABLE** in a range of easy-to-use fixed price packages.



Installation and Configuration

With engineers throughout the UK, Qcom is ideally placed to carry out the installation and configuration of Auto ID equipment. Support is available in a range of fixed price packages according – Standard / Standard Plus to install and configure software *or* hardware to local / network environments, or System Install / System Install Plus to install and configure hardware *and* software to local / network environments.



Training

From basic printer operation through to bespoke technical training for advanced users, Qcom's highly qualified and professional team runs a series of courses tailor made to ensure an efficient and effective on-going performance from all Auto-ID systems. Operator, Technical, Software and Software Plus courses cover the full range of requirements from basic operation through to the technical expertise needed by on-site engineers to keep equipment running 24/7.



Preventative maintenance

Preventative maintenance is the key to reducing downtime on mission critical equipment to an absolute minimum. Qcom's preventative maintenance service is available on the full range of Auto ID equipment – either contracted or ad hoc, across multiple sites with variable quantities. We provide total flexibility with out-of-hours or shutdown period work, and all preventative maintenance features competitive pricing and fixed price repair backup.



Using Qcom engineers to install, configure and maintain equipment provides a cost-effective alternative to deploying your own staff.

Whatever your Auto ID requirements, find out how the new technical services package from Qcom can deliver for you by calling 01905 827650 or emailing sales@qcom.co.uk for a no-obligation introductory presentation.