

qcom update

Providing maintenance and technical services for Auto ID equipment, thermal printers, scanners, IT systems, and generic technology products across Europe.

Unexpected Auto ID failure? No maintenance cover?

Qcom emergency non-contract repairs

Even in the most mission-critical applications, printers are often left without contract maintenance cover. Not a problem while it's still working of course – but what happens when it stops?

No matter how critical the application, printer failure doesn't have to be a crisis with Qcom's non-contract repair service.

Qcom's emergency service is fast, efficient and focused on getting the customer back up and running. Features include:

- **RAPID RESPONSE** by a nationwide network of experienced and manufacturer-accredited engineers;
- A range of **PRICING OPTIONS FOR RESELLERS** including fixed price, parts and labour or a voucher-based system*
- **HIGH FIRST-TIME FIX RATES;**
- **RAPID TURNAROUND** of non-contract repairs – including a fantastic guaranteed **FIVE DAYS** on Zebra equipment.



So whatever the application, whatever the problem, turn to Qcom for rapid and reliable emergency support.

** Qcom pre-pay vouchers - simply purchase a block of calls in advance and sell these on when a client requests an emergency or ad hoc call. No worry, no hassle with order numbers or quotes, and a prompt reliable service for your customer.*

For details on any of the features mentioned above, speak to your Qcom account manager, or contact us on:
Tel: 01905 827650, Email: sales@qcom.co.uk, or visit www.qcom.co.uk