

qcom update

Providing maintenance and technical services for Auto ID equipment, thermal printers, scanners, IT systems, and generic technology products across Europe.

Training and Installation – Adding value with Qcom

With a national network of manufacturer accredited engineers and qualified trainers, Qcom is perfectly placed to install new equipment and train staff. By outsourcing these vital services to Qcom, resellers can add value to their standard packages and help build margins.



Installation. Qcom offers a cost-effective installation service on two levels depending on the nature of your IT systems.

Standard installation - A fixed price service to install a printer anywhere in the UK for the reseller, connecting it to a PC and loading standard label package software such as Label View, Bar One, Bar Tender, PC Label and Easy Label.

Bespoke installation - A service for any project involving wider connectivity issues, such as wireless or wired networks, whether local or wide area. Application environments such as SAP & MCL are supported. Engineers are on hand by an hourly or daily rate to provide world-class technical support.

Training. Installing equipment is only half the job – the second half is getting the most out of it. Qcom offers a full range of end user and operator training to complement our installation service.

Basic operator training - An on-site introduction to using a barcode printer and routine maintenance to ensure maximum efficiency and longevity of the equipment.

Software training - Another on-site session aimed at helping operators get the most out of label software.

Technical maintenance - Essential for anyone looking to keep equipment up and running on the night shift or in any 24/7 environment. This technical course, held at Qcom's Droitwich HQ, equips staff to carry out self-maintenance and keep downtime to a minimum.



For any of the services outlined above, speak to your account manager for more details, or contact us: Tel: 01905 827650, Email: sales@qcom.co.uk